

Hemophilia Council of California
Health Access, Advocacy, and Policy Webinar

Navigating Your GHPP Care

What You Need to Know to Prepare for the Future

*Presented by
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Barbara Sasaki, and Janeen
Newman from the CA Dept. of
Health Care Services*



HCC's 2019
Webinar series is
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Overview of Upcoming Webinars



Upcoming webinars will take a deeper dive into...

- Private Insurance: How to prepare for changes, how patients can advocate for themselves, and how to manage multiple public or private insurance plans.
- CCS (Date TBD @ noon): answers to common questions, how to avoid common roadblocks, how patients can advocate for themselves, and how to navigate the programs.
- You can find HCC's Roundup of Health Care Access in California on our website:

<http://www.hemophiliaca.org/programs/webinars/>



Genetically Handicapped Persons Program

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Genetically Handicapped Persons Program (GHPP)

- State-funded program for patients with Genetically-based Disorders
 - Examples: Hemophilia, Sickle-Cell Disease, Cystic Fibrosis
 - Helps pay for medical costs
- Coordinates **comprehensive** care
 - Does not only cover services related to the specific condition
 - Provides preventative and treatment services from highly skilled special care center teams
 - Ongoing care in the home community provided as well



Integrated Systems of Care (ISCD) Team GHPP

- Processes all GHPP Applications
 - Initial applications
 - Annual renewals
- Confirms that applicant meets eligibility requirements
 - Medical
 - Financial
 - Residential
- Processes Health Insurance Premium Reimbursement applications
- Responds to inquiries sent to the GHPPEligibility@dhcs.ca.gov mailbox



Clinical Assurance and Administrative Support (CAASD) GHPP Authorization Unit

- Adjudicates Service Authorization Requests (SAR)
- Ensures all submitted SARs are complete and include all required medical documents
- Supports GHPP Beneficiaries with changes to a beneficiary's application such as moving, changing Primary Care Physician, changing name etc.
- Responds to SAR inquiries sent to faxghpp@dhcs.ca.gov
- Provides telephone assistance at (800) 541-5555



GHPP Beneficiaries

- Must meet eligibility requirements
- May be subject to enrollment fees
- Must update their Enrollment annually
- Can also be enrolled in another health insurance coverage
- Questions regarding eligibility or application status send to GHPPEligibility@dhcs.ca.gov



GHPP Application Process

- GHPP Application and referral forms available on the GHPP “How to Apply” page of the Department of Health Care Services (DHCS) website at:
<http://www.dhcs.ca.gov/services/ghpp/Pages/Apply.aspx>
- Email, fax or mail completed forms to:
GHPPEligibility@dhcs.ca.gov
Fax: (916) 440-5762

Department of Health Care Services
Genetically Handicapped Persons Program
MS 8100
P.O. Box 997413
Sacramento, CA 95899-7413



Common Missing Documents that Cause an Enrollment/Renewal Processing Delay

- Photo ID/CDL
- Verification of California Residency
- Verification of Income (previous years tax return)
- Pending Medical Eligibility (New Clients Only)
- Incomplete application, i.e. No designated doctor or specialty care center, application not signed.



Health Insurance Premium Reimbursement (HIPR)

- GHPP may pay client's share of premiums for their employer-sponsored health insurance
- GHPP clients that qualify for HIPR include those with the following diagnosis: Hemophilia, Cystic Fibrosis and Sickle Cell Disease
- Loss of employer-sponsored health coverage (COBRA)
- Clients who are ineligible for HIPR:
 - Clients with full-scope Medi-Cal
 - Clients who receive Medicare
 - Clients whose health insurance premiums are 100% employer paid
- HIPR does not cover co-payments or deductibles



Information for GHPP Providers

- Remember that other Health Care Insurance is always primary
- Complete Service Authorization Request (SAR)
- Send SAR inquiries to faxghpp@dhcs.ca.gov or call the Telephone Service Center at (800) 541-5555
- Provider Electronic Data Interchange (PEDI) <https://www.dhcs.ca.gov/services/ccs/cmsnet/Pages/CMSNetProviderEDI.aspx>
- Send Claims to:

California MMIS Fiscal Intermediary
820 Stillwater Road
West Sacramento, CA 95605-1630



Who to Call for Help

Business Hours: Monday – Friday, 8:00 am - 5:00 pm

Mailing Address:

MS 8100, P.O. Box 997413
Sacramento, CA 95899-7413

For Eligibility/Application Related Inquiries:

Email: GHPPEligibility@dhcs.ca.gov

Phone: 916-552-9105

Fax: 916-440-5762

For SAR Related Inquiries:

Email: FaxGHPP@dhcs.ca.gov

Phone: 800-541-5555

Fax: 916-440-5318



Questions?



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Thank you for joining us!

Reminder: this webinar is part of a series of educational webinars presented by the Hemophilia Council of California. Next webinar – on Private Insurance – is July 30th at noon.

A recording will be available in a few weeks at <http://www.hemophiliaca.org/programs/webinars/>